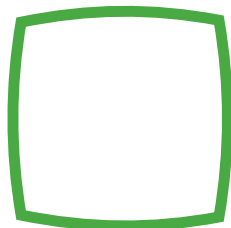


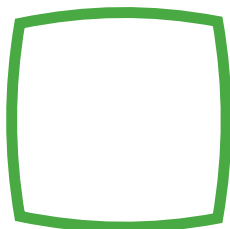
Checklist



Choosing an Aged Care Home



This quick checklist can be used to help you compare the care and services provided by each home you visit.



Australian Government

Department of Health and Ageing



Aged Care Home 1

Name of home: _____

Phone: _____

Address: _____

Date and time visited: _____

Person you spoke to: _____

- What was the attitude of staff assisting you?

- Were you able to look all around the home, into a room and at all the amenities?

- What training does the care staff have, eg are there registered nurses, enrolled nurses, trained carers?

- How many staff provide care overnight?

- What type of care or services cannot be provided? How would you be advised of this?

- What are the daily routines of the aged care home?

- Was the home fresh, clean and in good repair?



Aged Care Home 1

- Are single rooms available or will you have to share?

- Can you have your own private telephone?

- What provisions are there for married couples?

- What arrangements are there to ensure privacy for residents?

- What furnishings and personal items can you bring and what is supplied?

- What provisions are there for storage of personal items?

- How is room allocation determined — can you have a say?

- Are the bathrooms shared or are there ensuites?

- How are social / cultural activities decided? Are residents' interests taken into account?

- What are the meal arrangements — seating, times, menus, visitors, meals in your room, special diets?

- Is there easy access to well-maintained outdoor areas?



Aged Care Home 1

- How can family / friends be involved in care? Can they stay overnight if needed?

- What transport can you access for visiting shops, friends and family?

- Can the home meet your medical and special needs (including language and culture, religious observances, pets, access to medical visits)?

- Do you understand the costs and agreements associated with care?

- How would you rate the home you visited ?

- Other comments



Aged Care Home 2

Name of home: _____

Phone: _____

Address: _____

Date and time visited: _____

Person you spoke to: _____

- What was the attitude of staff assisting you?

- Were you able to look all around the home, into a room and at all the amenities?

- What training does the care staff have, eg are there registered nurses, enrolled nurses, trained carers?

- How many staff provide care overnight?

- What type of care or services cannot be provided? How would you be advised of this?

- What are the daily routines of the aged care home?

- Was the home fresh, clean and in good repair?



Aged Care Home 2

- Are single rooms available or will you have to share?

- Can you have your own private telephone?

- What provisions are there for married couples?

- What arrangements are there to ensure privacy for residents?

- What furnishings and personal items can you bring and what is supplied?

- What provisions are there for storage of personal items?

- How is room allocation determined — can you have a say?

- Are the bathrooms shared or are there ensuites?

- How are social / cultural activities decided? Are residents' interests taken into account?

- What are the meal arrangements — seating, times, menus, visitors, meals in your room, special diets?

- Is there easy access to well-maintained outdoor areas?



Aged Care Home 2

- How can family / friends be involved in care? Can they stay overnight if needed?

- What transport can you access for visiting shops, friends and family?

- Can the home meet your medical and special needs (including language and culture, religious observances, pets, access to medical visits)?

- Do you understand the costs and agreements associated with care?

- How would you rate the home you visited ?

- Other comments



Aged Care Home 3

Name of home: _____

Phone: _____

Address: _____

Date and time visited: _____

Person you spoke to: _____

- What was the attitude of staff assisting you?

- Were you able to look all around the home, into a room and at all the amenities?

- What training does the care staff have, eg are there registered nurses, enrolled nurses, trained carers?

- How many staff provide care overnight?

- What type of care or services cannot be provided? How would you be advised of this?

- What are the daily routines of the aged care home?

- Was the home fresh, clean and in good repair?



Aged Care Home 3

- Are single rooms available or will you have to share?

- Can you have your own private telephone?

- What provisions are there for married couples?

- What arrangements are there to ensure privacy for residents?

- What furnishings and personal items can you bring and what is supplied?

- What provisions are there for storage of personal items?

- How is room allocation determined — can you have a say?

- Are the bathrooms shared or are there ensuites?

- How are social / cultural activities decided? Are residents' interests taken into account?

- What are the meal arrangements — seating, times, menus, visitors, meals in your room, special diets?

- Is there easy access to well-maintained outdoor areas?



Aged Care Home 3

- How can family / friends be involved in care? Can they stay overnight if needed?

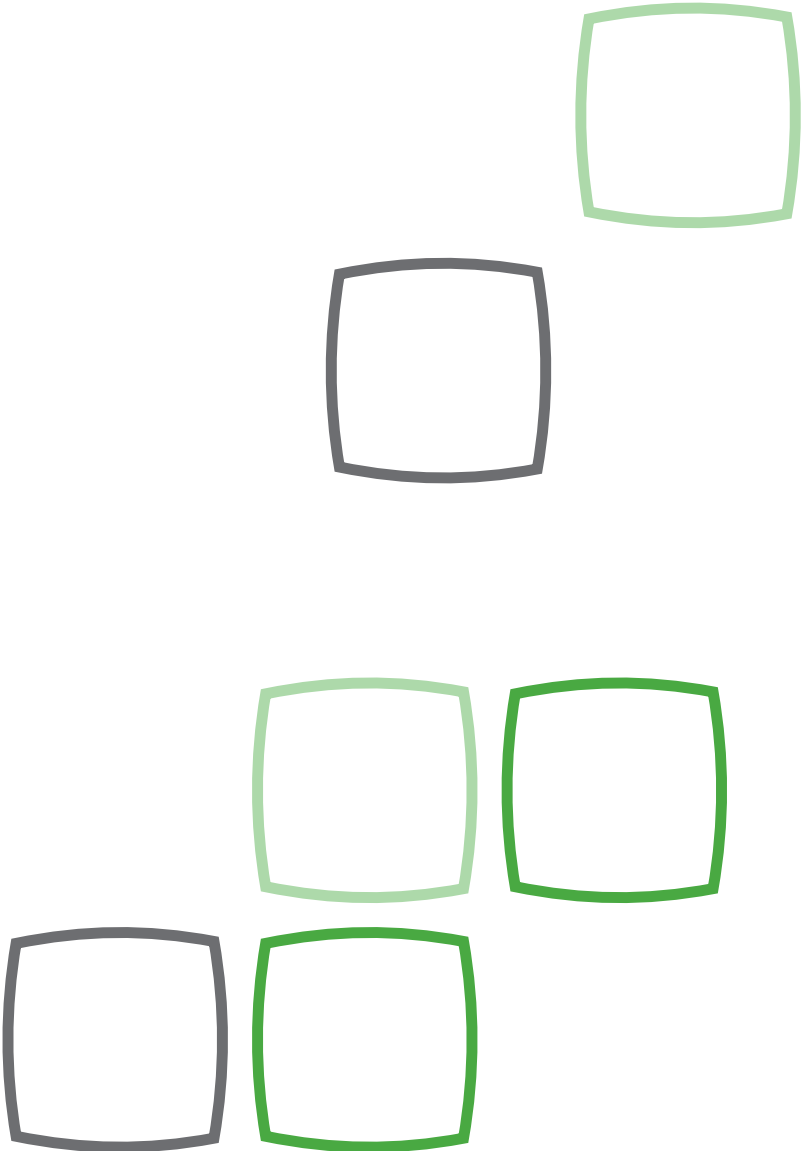
- What transport can you access for visiting shops, friends and family?

- Can the home meet your medical and special needs (including language and culture, religious observances, pets, access to medical visits)?

- Do you understand the costs and agreements associated with care?

- How would you rate the home you visited ?

- Other comments



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All information in this publication is correct as of January 2011