

Free Tax Help program

Tax Help is a network of community volunteers who provide a free and confidential service to help people complete their tax returns during tax time. Volunteers are fully trained, accredited and supported by the Australian Tax Office.

Tax Help is suitable for people earning \$60,000 or less a year with fairly straightforward tax affairs.

Volunteers operate from 1 July until 31 October in all capital cities and many regional areas, from convenient locations in the community such as libraries, community centres and migrant resource centres.

Who is Tax Help for?

Free Tax Help is for people on low incomes, including:

- Seniors
- Students
- People from non-English speaking backgrounds
- People with a disability

Since tax can be complex, volunteers are only able to help with fairly straightforward tax returns. They can help identify and record income received through:

- Pensions
- Australian government benefits and allowances, such as unemployment and sickness benefits
- Salary or wages
- Dividends
- Managed funds
- Interest

What can Tax help volunteers help you with?

- Lodge your tax return or amendment online or claim a refund of franking credits
- Complete a non-lodgement advice if you don't need to lodge a tax return
- They cannot help you with:
 - business tax returns
 - partnership and trust matters
 - capital gains tax (CGT)
 - rental properties.

Are you eligible for Tax Help?

You are eligible for Tax Help if your income is around \$60,000 or less for the income year and **none** of the following situations applied to you in the income year:

- You were employed as a contractor - for example, a contract cleaner or taxi driver
- You run a business, including being a sole trader
- You sold shares
- You sold an investment property
- You have partnership of trust matters
- You owned a rental property
- You received royalties
- You have capital gains tax (CGT)
- You received distributions from a trust other than a managed fund
- You received foreign income, other than a foreign pension or annuity

What to do next?

You will need a myGov account linked to the ATO. Tax help volunteers can help you set this up. This link will direct you to the myGov website - <https://my.gov.au/LoginServices/main/login?execution=e1s1>.

When you are ready to make an appointment, phone the ATO on **13 28 61** who will direct you to your nearest Tax Help centre.

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